

# COVID-19 Update – 28<sup>th</sup> May

## Fee guidelines due to changes in class delivery during lockdown

CIRCUMSTANCE	PROCEDURES
VSLC cancels classes altogether (class does not run) due to COVID lockdown	<p>If the class can be rescheduled this will be the option provided, with no change to payment required.</p> <p>If a class cannot be rescheduled a credit for the following term will be provided, for the classes which were cancelled.</p>
VSLC provides classes via Zoom as a replacement to face to face classes during COVID lockdown	<p>Participants will be supported by VSLC staff to remove IT barriers to attendance via Zoom, wherever this is possible.</p> <p>If an IT barrier cannot be resolved a credit will be provided for the following term, for the classes missed.</p> <p>A credit cannot be provided for the classes missed for participants that make a choice not to attend a class via the Zoom option provided.</p>
Regular Room Hirers – sessions not able to run due to lockdown.	<p>A credit will be provided in the following term for sessions cancelled during the lock down period.</p>



Vermont South  
Learning Centre

*A community where all people belong and thrive*

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